Viswill Electronic Visual Inspection Saves Product Launch

And over half million USD saved

**Challenge**

A contract manufacturer was producing a coated, controlled release tablet for initial product launch, but encountered problems with the printing of product information on each tablet. Their customer was very particular about both the appearance of each tablet and the clarity of information that was to be visible on each tablet. If the tablets could not pass a rigid inspection, batches of the product would be rejected, at cost to the manufacturer of $150,000 per batch, until a satisfactory appearance could be achieved. The manufacturer would have to either re-inspect the batches to meet their customer’s stringent requirements, or face remanufacturing entire batches.

**Solution**

Not only were these products new to the market, the high-speed printing process had not been used before and the print quality on the coating of the tablet was inconsistent. The first batches of the new product were inspected manually, which proved to be slow, expensive and relatively inaccurate, as the first batches were returned by the customer because they did not meet specifications.

To solve this problem, the manufacturer turned to an electronic visual inspection system using a Viswill TVIS-EX-CD. The returned batches were then reinspected and returned to the customer, who accepted the product as being within specification. Subsequent batches that were inspected electronically all met customer requirements and the product launch moved ahead without incident.

See the results on the back >>
RESULT:

Revenue saved.

Quality increased.

By switching to an electronic inspection, the client was able to save several batches of their product at a savings of $150,000 per batch. The electronic inspection was also less expensive than manual inspection in terms of both labor costs and speed of inspection. Furthermore, manual inspection was unable to achieve a level of quality required by the ultimate customer.

Visionspect, a division of DJA Pharma, is the industry’s first contract visual inspection system, offering automated visual inspection with no capital outlay. Visionspect provides each site with Viswill (formerly Kanebo) visual inspection equipment, personnel, and expertise to visually inspect tablets and capsules. Using proven equipment and technology, Visionspect guarantees inspection results to levels that are unachievable by manual inspection, while saving clients valuable operating costs.

To find out more about how Visionspect can help you with a more cost-effective way of inspecting your products, call 630-776-2459 or email us at info@visionspect.com